



# Cyber Risk Management

.....an Enterprise View

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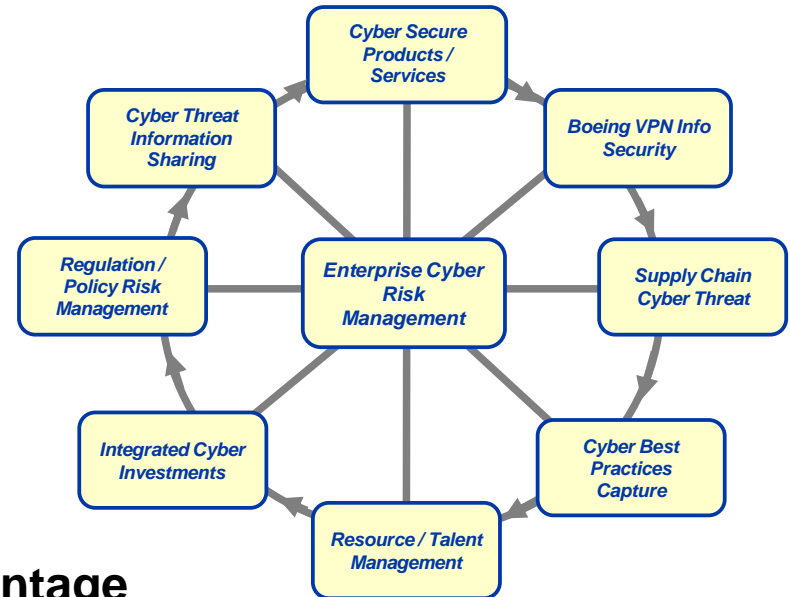
14 May, 2014

# A Robust View of the Cyber Threat

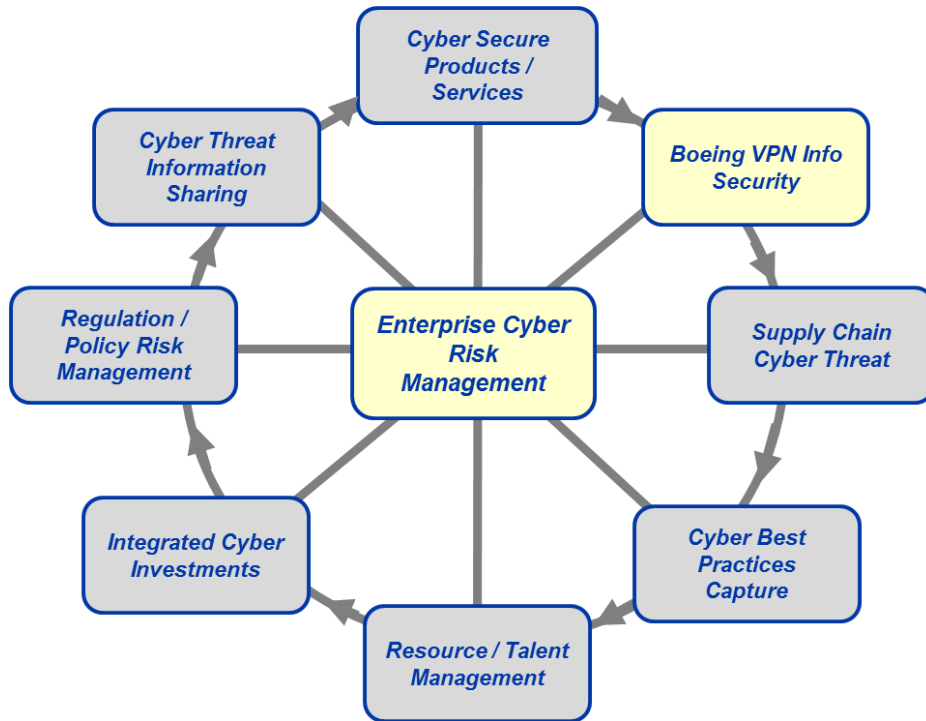
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## *Aligning the Enterprise to:*

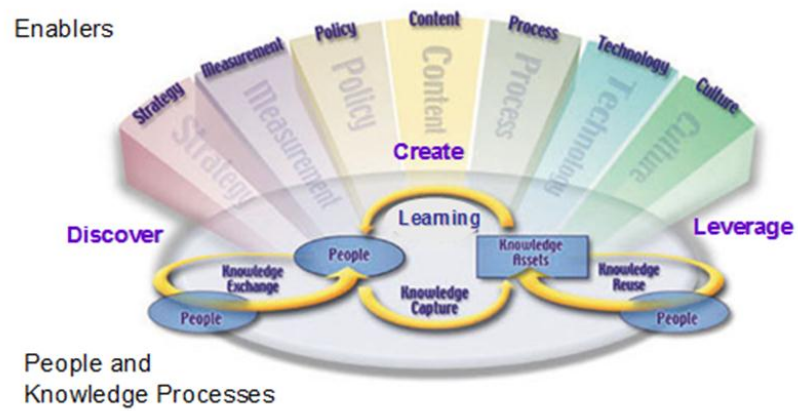
- 1. Protect the company from emerging threats – our IP, Supply Chain, Production Systems, People Data**
- 2. Cyber-secure our Products and Services to create a competitive advantage**
- 3. Manage the regulatory environment and align industry partners**
- 4. Balance Segregation/Sharing to improve One Boeing Collaboration**



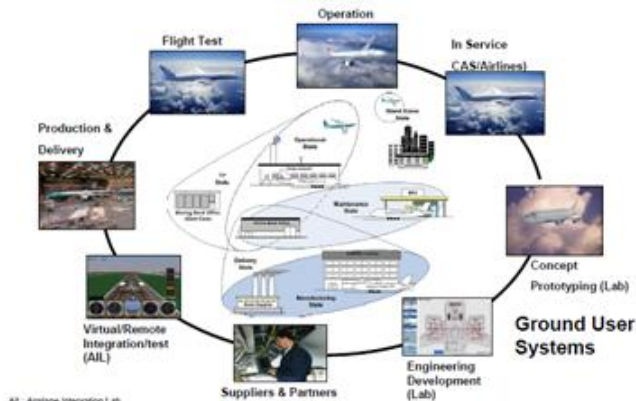
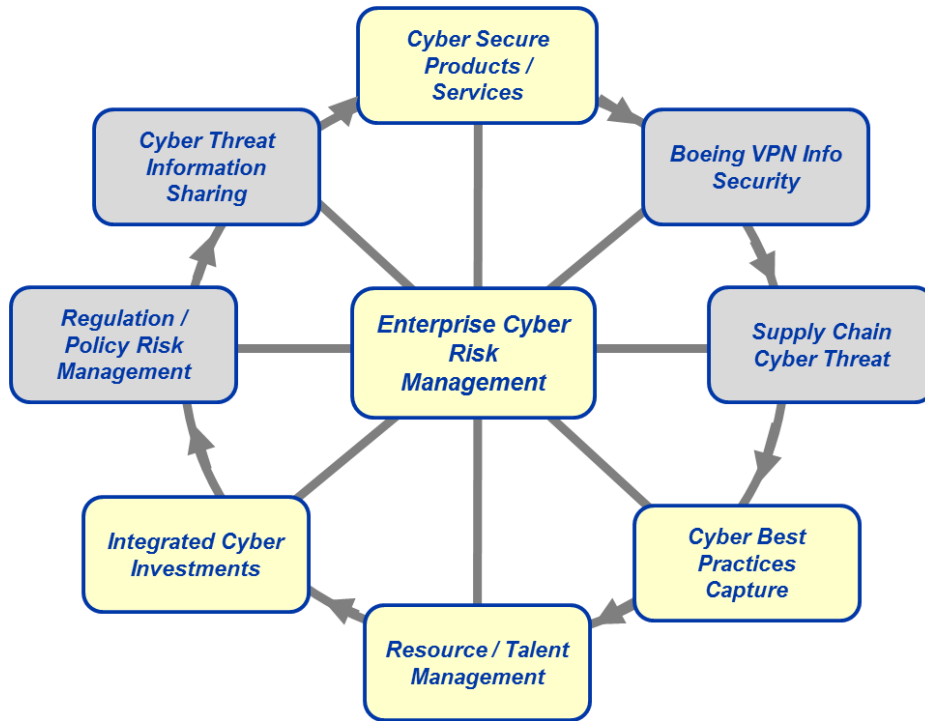
# Data / Info Protection Focus



- **Varied Challenges**
  - HUGE Target – Evolving Threats
  - Corporate Culture – ONE Boeing
  - User Transparency - dual edged sword
  - Effectiveness Measures / Metrics
- **Defense in Depth**
  - Continuously adding layers
  - Leverage Systems / People through Smart Automation
- **Government’s Role**
  - Threat Information Sharing
  - Spur Investment – People, Tools
- **Industry Partnerships**
  - DIB, ISACs
  - Industry Specific Forums – e.g., NDIA



# Cyber Secure Products / Services



- **E-Enabled Solutions**

- Dreamliner Connectivity / Data Flows
- Net-centric Defense, Space & Security
- Info Based Service Offerings

- **Cyber Security Best Practices**

- Protect the Core – Safety, Security
- Secure the Ecosystem
- Implement via Functional Excellence

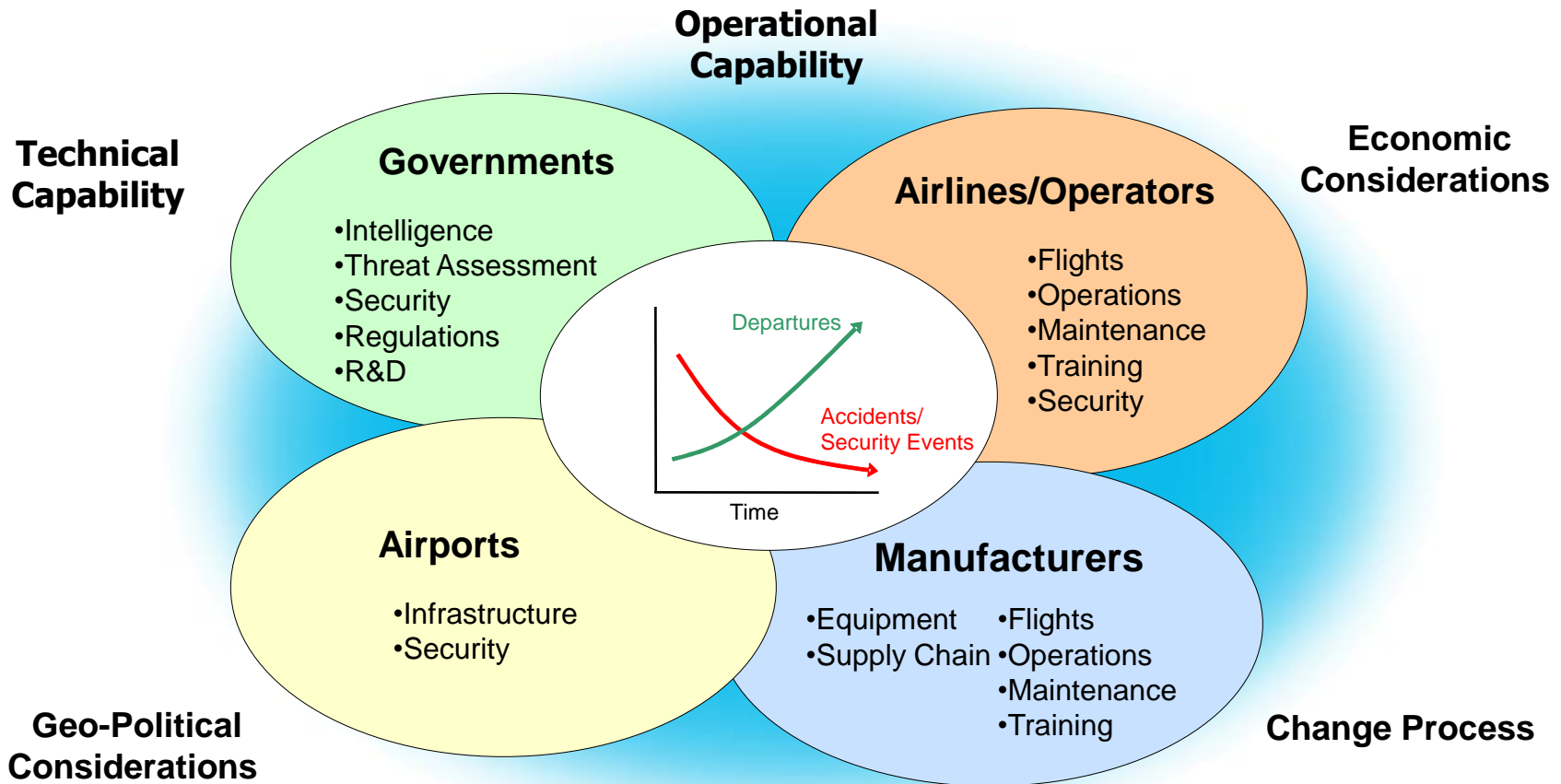
- **Integrated Investments**

- Enterprise AND Product Focus
- Commercial and Defense synergy
- Leveraging Partnerships

- **Cyber Talent Management**

- Beyond IT Network Security
- Leveraging / Sharing Talent

# Safe, Secure & Efficient Global Air Transportation System



*The biggest challenge in cyber securing any complex system is aligning the stakeholders and systems engineering the solution*

# The Aviation Landscape

e-Enabled Environment

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Redacted –  
deemed proprietary

***Cyber Threats exist at ALL Layers of the Aviation Ecosystem***

# Commercial Aviation Cyber Security

## External Drivers

- The speed at which threats continue to evolve
- Economics are driving increased connectivity in aviation
- Security must continue to improve in an increasingly complex and dynamic
- Success depends on many stakeholder

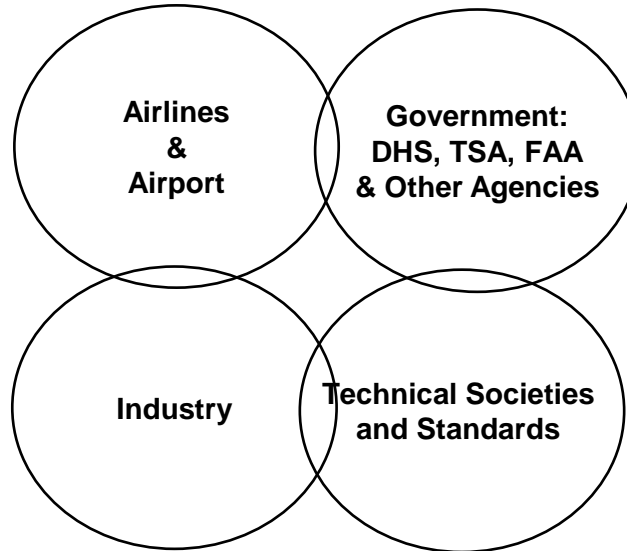
## Key Challenges

- Pace of regulatory environment
- Pace of change process
- Broad spectrum of technology deployment throughout the fleet
- Silos within aviation domain
- Honeymoon period
- Engaging USG and industry senior leadership in risk management process and decision making

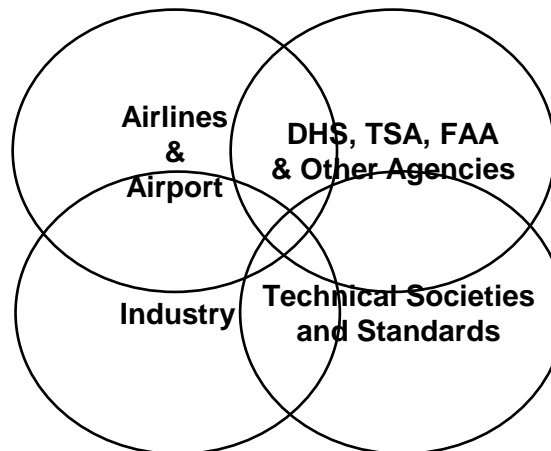
## Targets

- A world confident in the strength, vigilance, efficiency, and resiliency of the aviation security system.
- A common roadmap for governments and industry working together to assure the security of the global air transportation system.

## Today



## Future



## Metrics & Indicators

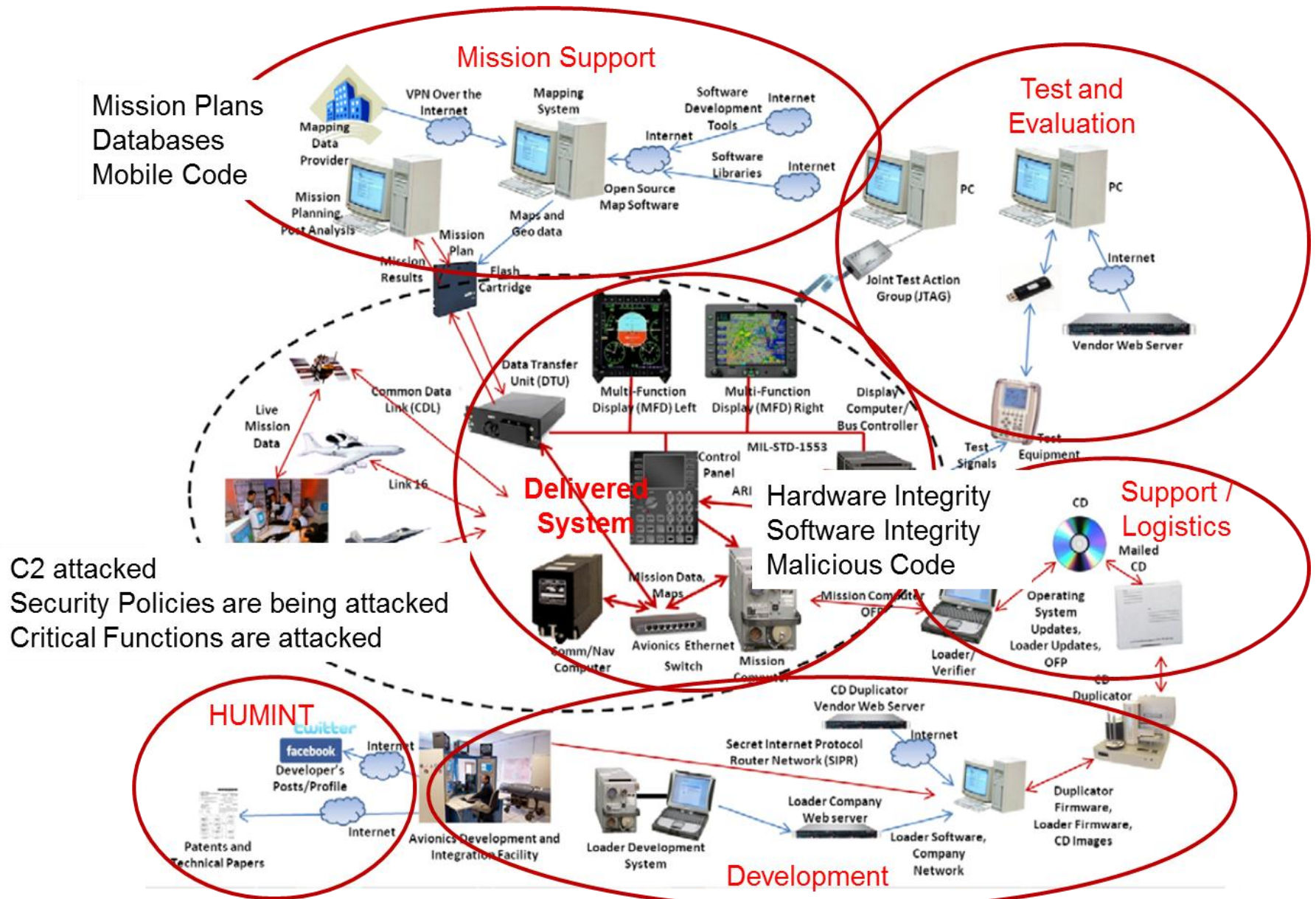
- Common, defined strategies and plans
- No safety related cyber events
- No disruption of operations
- Implementable architecture, system and support structure
- Design, test & certification cycle time
- Solutions transcending aviation

## Aviation Core Competencies

- Disciplined
- Anti-fragile
- Capable, knowledgeable workforce



# Typical Defense / Space / Security Cyber Security Domains





# R&D Focus / Cyber Investment Aligned

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Redacted –  
deemed proprietary

# Leveraging the DHS ISAC Process

## A-ISAC Members

- Airlines
- Airports
- Manufacturers
- Equipment Suppliers
- Service Providers
- Industry Associations
- General Aviation

- Incident reporting
- Tips / field reports

- Intelligence
- Incident reporting
- Trends & analysis

## Gov & Other

- Government
- Open Sources
- Other Industries & Sectors
- Other ISACs

- Urgent alerts & indicators
- Intelligence reports
- Best practices
- Mitigation strategies

Traffic  
Light  
Protocol



## A-ISAC



Traffic  
Light  
Protocol



- Analyzes, aggregates, fuses information
- Filters & selects for Aviation relevance
- Protects member info & attribution (TLP)
- Creates alerts & analysis for members
- Interfaces with Gov / other sectors

- Aviation expertise
- Indicators
- Incident reports
- Mitigation actions

***Utilize ISAC to Demonstrate an Industry who doesn't need Mandatory Controls***

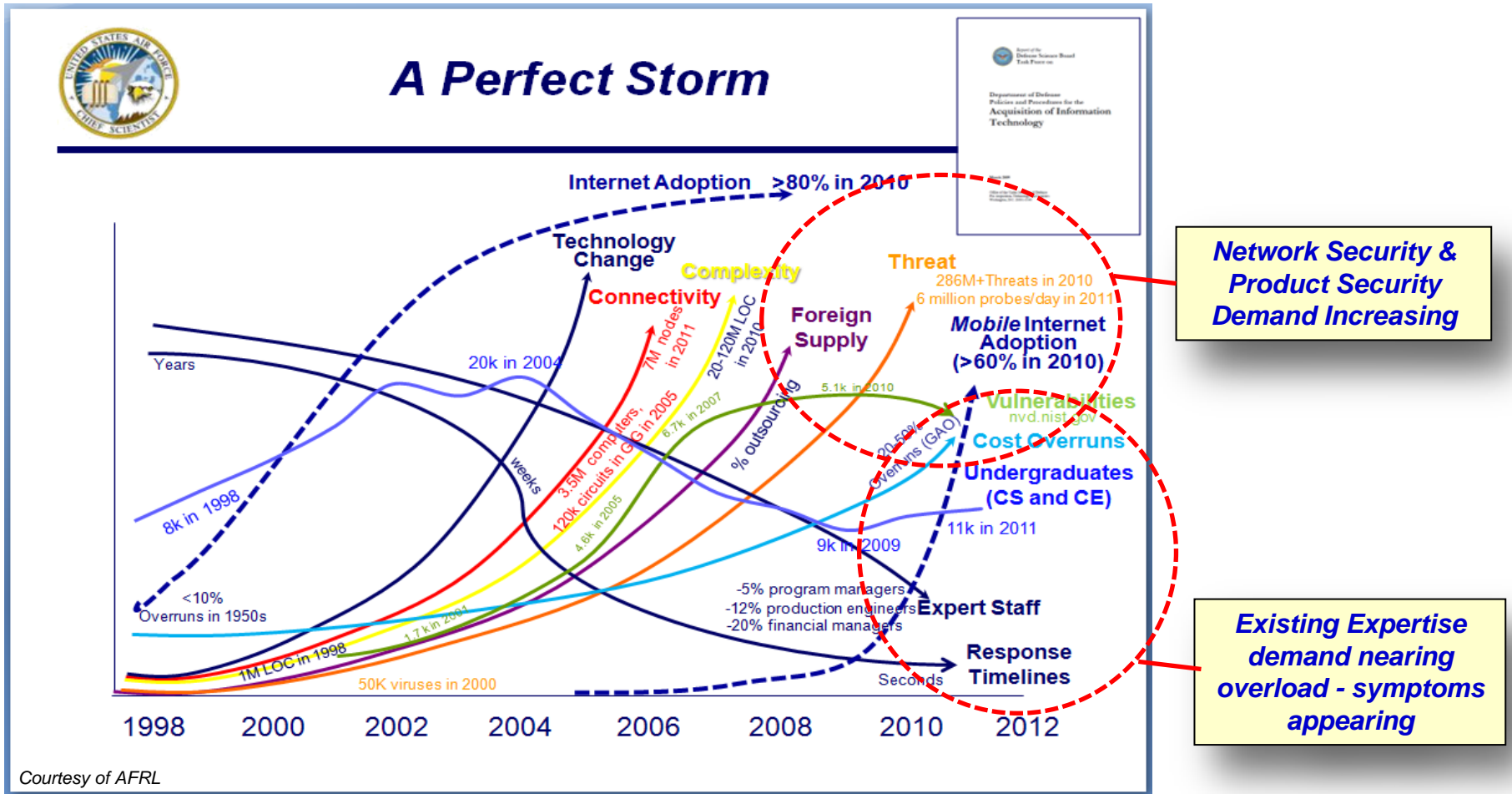
# Aviation ISWG / ISAC Benefits

- **Shared Situational Awareness**
  - Trusted information sharing with aviation peers
  - Access to U.S. Government & CI partners
  - Access knowledgeable minds in cybersecurity
  - Knowledge, information, resources, analysis
- **Shared Learning & Risk Mitigation**
  - Threats, vulnerabilities, trends & technologies
  - Get help & details about a specific attack
  - Build mitigation strategies
  - Understand what the USG / others are doing
  - Protect and secure the business
  - Build resiliency



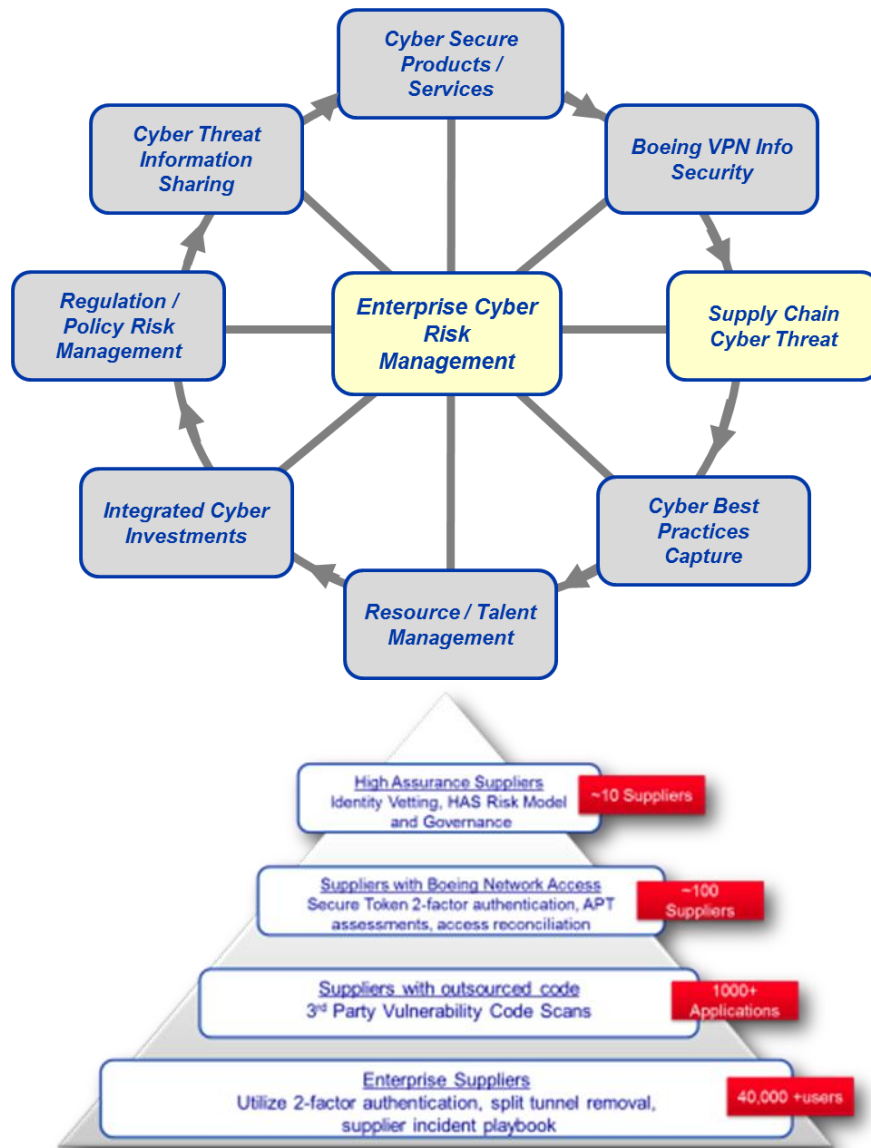
***Shared Awareness Across Commercial Aviation***

# Cyber Talent Management – can we recover?



**Increasing Need for Enterprise Cyber Expertise – Industry and USG**

# Supply Chain Cyber Risk Management



- **Identity Mgt. / Access Controls**
  - 2-factor authentication, secure portals
  - Dedicated /controlled links, one-time tokens
- **Contractual Requirements**
  - “Doing Business with Boeing” expectations
  - T&Cs, Quality Specs, Cyber Scorecards
- **Virtual Collaboration Standards**
- **SC Continuity / Risk / Resilience**
  - Enterprise CONOPS, Recovery Use Cases
- **Customer / Partner IP Protection**
  - DOD UTCI DFARs
  - High Assurance Enclaves, Net Segmentation
- **Regulatory Alignment**
  - Industry Working Groups, NIST Framework Alignment, SCRM Policy Discussions

# Supply Chain – Industry Collaboration /Partnerships



### Implemented 2-factor Authentication

- Actions Taken
  - Update
  - Upgrad
  - Increas
  - Stand
  - Streng
  - Implem

### Expand Utilization of Exostar Identity Hub

- Actions Taken
  - Establis
  - Proces

### Supplier Security Assessment

- Lessons
  - Takes
  - Govern
- Actions Taken
  - a standardized process

Unique Identifier	Function	Unique Identifier	Category
ID	Identify	AM	Asset Management
		BE	Business Environment
		GV	Governance
		RA	Risk Assessment
PR	Protect		
DE	Detect		
RS	Respond	MI	Mitigation
		IM	Improvements
		RF	Recovery Planning
		IM	Improvements
RC	Recover		
		CO	Communications

**Supply Chain Cyber Risk Management aligned with NIST Framework**



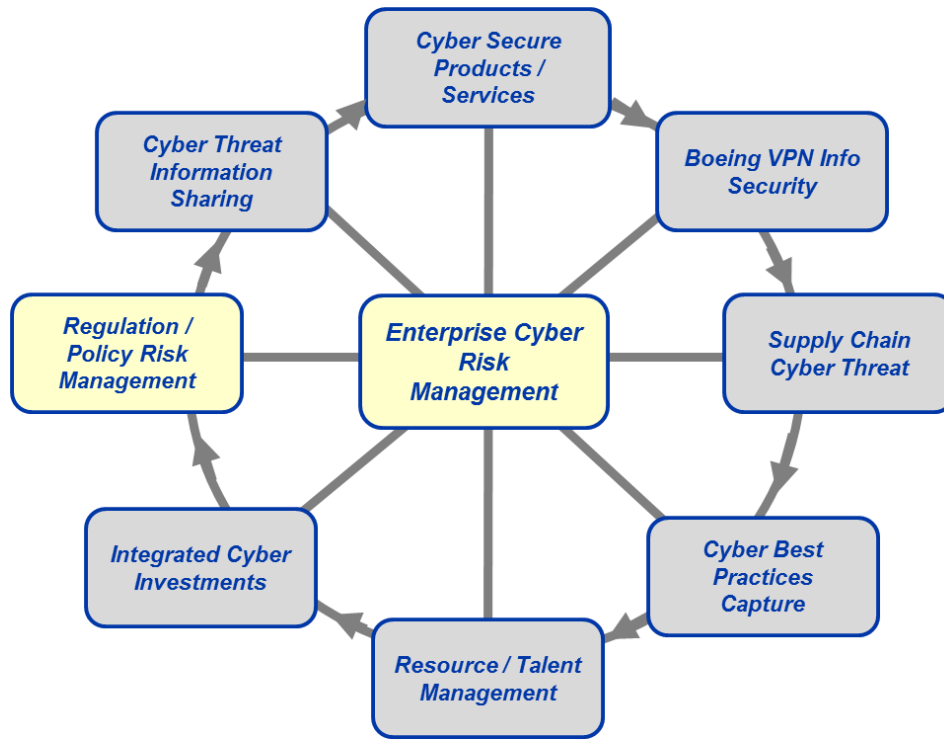
**Key SC Cyber Risk Mgt. Actions aligned with A&D Industry / documented in Position Papers**

The interconnected nature of the world's transportation system has resulted in one of the most complex and fast-moving cyber threats, cyber risk management, which poses a significant transportation safety liability, threatens national defense, critical infrastructure, and the global supply chain. This document provides a framework for the industry to address these risks and to improve the resilience of the supply chain against cyber threats.



**Industry, USG Alliances to minimize impact to A&D Suppliers, Network**

# Cyber Policy / Regulations



- **Can Policy / Regulation keep pace with Evolving Threats?**

- Compliance-based approach will focus on last year's (or beyond) threat
- Industry and USG needs flexibility

- **Government's Role**

- Threat Information Sharing and Indemnification for those who do
- Spur Investment – People, Tools

- **NIST Cyber Security Framework**

- Great foundation – facilitates interoperability
- Industry motivated to adopt...incentives or support for some critical infrastructure (e.g., utilities)

- **Industry Partnerships**

- DIB, ISACs
- Industry Specific Forums – e.g., NDIA



# Aligned with NIST Framework (CSF)

## Executive Order 13636

Function Unique Identifier	Function	Category Unique Identifier	Category
ID	Identify	ID.AM	Asset Management
		ID.BE	Business Environment
		ID.GV	Governance
		ID.RA	Risk Assessment
		ID.RM	Risk Management Strategy
PR	Protect	PR.AC	Access Control
		PR.AT	Awareness and Training
		PR.DS	Data Security
		PR.IP	Information Protection Processes and Procedures
		PR.MA	Maintenance
		PR.PT	Protective Technology
DE	Detect	DE.AE	Anomalies and Events
		DE.CM	Security Continuous Monitoring
		DE.DP	Detection Processes
RS	Respond	RS.RP	Response Planning
		RS.CO	Communications
		RS.AN	Analysis
		RS.MI	Mitigation
		RS.IM	Improvements
RC	Recover	RC.RP	Recovery Planning
		RC.IM	Improvements
		RC.CO	Communications

**Documenting Meets or Exceeds Mapping of Internal Cyber Controls to NIST Framework**

Function	Category	Subcategory	Informative References
IDENTIFY (ID)	Asset Management (ID-AM): The data, personnel, devices, systems, and facilities that enable the organization to achieve business purposes are identified and managed consistent with their relative importance to business objectives and the organization's risk strategy.	ID-AM-1: Physical devices and systems within the organization are inventoried	<ul style="list-style-type: none"> <li>CCS CSC 1</li> <li>COBIT 5 BAI09.01, BAI09.02</li> <li>ISA 62443-2-1:2009 4.2.3.4</li> <li>ISA 62443-3-3:2013 SR 7.8</li> <li>ISO/IEC 27001:2013 A.8.1.1, A.8.1.2</li> <li>NIST SP 800-53 Rev. 4 CM-8</li> </ul>
		ID-AM-2: Software platforms and applications within the organization are inventoried	<ul style="list-style-type: none"> <li>CCS CSC 2</li> <li>COBIT 5 BAI09.01, BAI09.02, BAI09.05</li> <li>ISA 62443-2-1:2009 4.2.3.4</li> <li>ISA 62443-3-3:2013 SR 7.8</li> <li>ISO/IEC 27001:2013 A.8.1.1, A.8.1.2</li> <li>NIST SP 800-53 Rev. 4 CM-8</li> </ul>
		ID-AM-3: Organizational communication and data flows are mapped	<ul style="list-style-type: none"> <li>CCS CSC 1</li> <li>COBIT 5 DSS05.02</li> <li>ISA 62443-2-1:2009 4.2.3.4</li> <li>ISO/IEC 27001:2013 A.13.2.1</li> <li>NIST SP 800-53 Rev. 4 AC-4, CA-3, CA-9, PL-8</li> </ul>
		ID-AM-4: External information systems are catalogued	<ul style="list-style-type: none"> <li>COBIT 5 APO02.02</li> <li>ISO/IEC 27001:2013 A.11.2.6</li> <li>NIST SP 800-53 Rev. 4 AC-20, SA-9</li> </ul>
		ID-AM-5: Resources (e.g., hardware, devices, data, and software) are prioritized based on their classification, criticality, and business value	<ul style="list-style-type: none"> <li>COBIT 5 APO03.03, APO03.04, BAI09.02</li> <li>ISA 62443-2-1:2009 4.2.3.6</li> <li>ISO/IEC 27001:2013 A.8.2.1</li> <li>NIST SP 800-53 Rev. 4 CP-2, RA-2, SA-14</li> </ul>
		ID-AM-6: Cybersecurity roles and responsibilities for the entire workforce and third-party stakeholders (e.g., suppliers, customers, partners) are established	<ul style="list-style-type: none"> <li>COBIT 5 APO01.02, DSS06.03</li> <li>ISA 62443-2-1:2009 4.3.2.3</li> <li>ISO/IEC 27001:2013 A.6.1.1</li> </ul>

**Framework essential tool in aligning Partners, Suppliers, Customers**



# DOD / GSA / Other Exec Branch Moving Out

## New DFARS

- The new rule creates new DFARS subpart 204.73.
  - DFARS sets forth:
    - Scope – “applies to contracts and subcontracts requiring safeguarding of unclassified controlled technical information resident on or transiting through contractor unclassified information systems.”
    - Definitions – “controlled technical information,” “technical information,” “cyber incident.”
    - Policy – 1) “provide adequate security to safeguard unclassified controlled technical information;” 2) “report to DoD certain cyber incidents” that affect UCTI
    - Mandatory contract clause – DFARS 252.204-7012

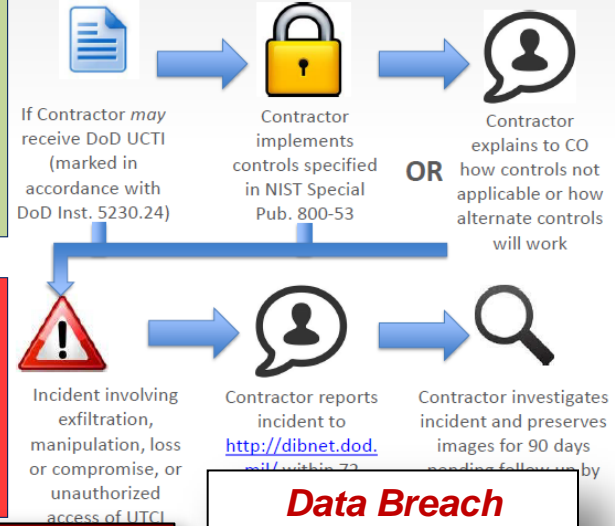
### DFARS Clause 252.204-7012

- Included in all solicitations and contracts
  - Mandatory flow down to subcontracts
- Included in commercial item contracts
- Specifies minimum\* security controls for safeguarding
- Clarifies reporting requirements

*\* but the contractor shall “other information system security requirements” if “required to provide adequate security in a dynamic*

## What are the basic requirements?

**Safeguard**  
Applies for any UCTI residing on or transiting through system



**Report**  
Must be done within 72 hours of “discovery of any cyber incident” that affects UCTI

## Safeguarding – 14 Control Areas per NIST SP 800-53

To provide adequate security, the Contractor shall:

- Implement information systems security in its project, enterprise, or company-wide unclassified information technology system(s) that may have classified controlled technical information resident on or transiting through them. The information systems security program shall implement, at a minimum—
  - specified **National Institute of Standards and Technology (NIST) Special Publication (SP) 800-53 security controls** identified in the following table; or
  - If a NIST control is not implemented, the Contractor shall submit to the Contracting Officer a written explanation of how—
    - (A) The required security control identified in the following table is not applicable; or
    - (B) An alternative control or protective measure is used to achieve equivalent protection.

DFARS 252.204-7012(b)

NIST is responsible for developing information security standards and guidelines, including minimum requirements for federal information systems in accordance with the Federal Information Security Management Act (FISMA), Public Law (P.L.) 107-347.

**NIST Special Pub. 800-53** – Specifies controls for:

- Access control,
- Awareness and training,
- Audit and accountability,
- Configuration management,
- Contingency planning,
- Identification and authentication,
- Incident response,
- Maintenance,
- Media protection,
- Physical and environmental protection,
- Program management,
- Risk assessment,
- Systems and communication protection, and
- System and information integrity.

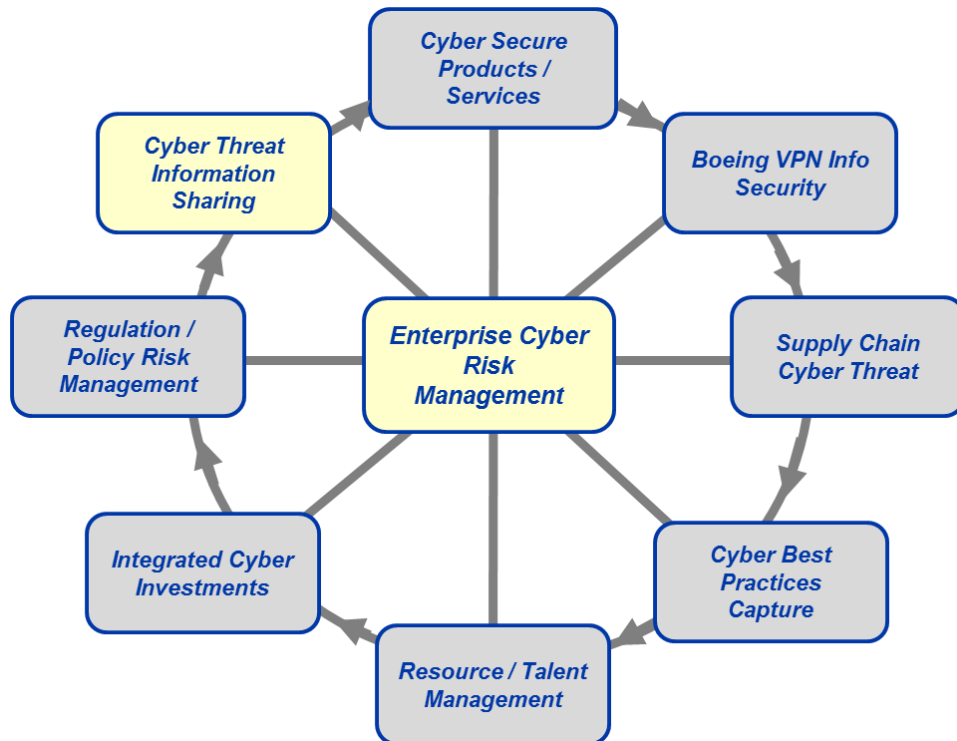
*The DFARS lists 51 controls among the ~ 300 included in NIST SP 800-53*

**Working with Specific Customers on Program Protection plans**

**Data Breach Reporting should Focus on Future Prevention vs. Punishment**

# Cyber Threat Info Sharing

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- **Within and Across Industries**
  - Industry Forums – e.g., NDIA
  - A&D Partnerships – e.g., Exostar
  - Academia, think Tank Engagement
- **Between USG and Industry**
  - DIB and ESF Forums
  - DHS ISACs and Cross-ISAC WGs
  - FACE Working Groups
- **Within our Enterprise**
  - Weekly, Monthly Forums
  - Dedicated Focals with clear RAA
- **With Policy Makers**
  - Position Papers, Hill and Agency Visits
  - Industry Forum Working Groups

# Aligning and Advancing the Enterprise

## bi-directional collaboration, resources sharing



ESF DIB FBI DHS NCCIC ...other

**BCA Products / Services / Processes**

**BDS Products Services / Processes**

**Cyber Technology Investments**



**Boeing VPN Security Ops**

**Cyber Policy / Regulations**

**Enterprise Functions**  
 - SC Cyber Risk Mgt  
 - System Security Engr.  
 - HR: Talent / People Mgt.

### BCA e-Enabled Environment – Use Case Analysis

### BMA Cyber Threat Analysis / R&D Focus

### Supply Chain - Cyber Risk Management Approach

### Cyber Security Architecting Guidelines / BPs

- Best Practice Documentation**
  - Common threat analysis
  - BPI, Gate Process updates
  - Secure System Architecting
  - Trusted Development Environment
  - Secure SW Best Practices
  - Least Privilege, Domain Separation, I/O Validation
- Talent Management / Development**
  - NSA SSE training Course
  - Gated process support to Programs
- Accreditation Approach**
  - Leveraging P-8 success
  - Assess delivered systems
  - Assess personnel certification needs
  - Assess T&V needs

### Enterprise Leadership – positive, sustainable momentum

### Defense in Depth: Multiple Security Layers

### Q1 Focus on Executive Branch Actions

Boeing Position Paper(s) Refreshed.....

Bill Title	Key Advocates	Summary
H.R. 1162	Steve Rice	FISMA, Framework Services
H.R. 624	Roger Passino, Robert Berger	CISPA Reauth. US0 Info Sharing, Liability protection
H.R. 785	NCCIP, NCCIP Security	Cyber-RES, NCCIP Security
H.R. 997	Laura, Cramer	Network IT / Cyber R&D Center
H.R. 1486	Blackburn	Cyber Threat Data sharing, SECURE IT
H.R. 1077-1040	Israel, Everett, Colburn	DHS Cyber operation control, Cyber Guard – Incident response
H.R. 2868	Henke	Elim US0 Civil Serv Cyber Resilience
H.R. 2032	Hawkins, PIV	Critical – Critical Incident R&D
S. 884	Rohrabacher	Cyber-RES, Resilience, State Access
S. 1263	Rohrabacher, Cramer	Voluntary Public/Private Partnership, Workforce Develop, Pub-Access

### Leveraging KM to Align / Advance the Enterprise

**Cross-Functional Excellence Evolving**

- One Boeing Security Systems Engineering BPs
- Common Threat Assessment Methodology
- Engineering / IT / Supply Chain / Ops Working Together

**Growing Information Security Expertise**

- Over 423 Enterprise BDEs (up from 59 in April 2013)
- Multi-site representation – 180+ in WA, 70+ each in MO, CA
- Over 8,800 InSite discussions on Info Security topics
- Boeing Knowledge Management, SSE and IA COPs

**Engaging Key USG Stakeholders**

- NSA 2-day course delivered to 230+ across 16 sites
- NIST engaged in DHS Coordinating Sector discussions

**Knowledge Management Network / KM Team facilitating One Boeing Sharing**

**Achieving Sustainable Enterprise Ownership of Cyber Threat**

# Summary

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- TOP Priority remains protecting our Network/IP/People Data
- Seeing Sustainable Enterprise Ownership of Cyber Security
  - Cyber Security Leadership emerging across Enterprise
  - Cyber resources (people, processes) improving, increasing in number
  - Need to accelerate developing Cyber Talent beyond IT
- Regulatory Threat increasing (*Executive Branch moving quick*)
- Corporate Risk Profile improved – but threat evolving